

**Subject:** FW: Monthly STN, IMSWEB, NEDS, HIPAA Domain Server & Exchange Downtime - Tuesday, Nov. 18th

**Date:** Wednesday, November 12, 2014 at 1:49:41 PM Central Standard Time

**From:** Yorges, Judi

**From:** Help, CIO

**Sent:** Wednesday, November 12, 2014 7:44 AM

**To:** Help, CIO

**Subject:** Monthly STN, IMSWEB, NEDS, HIPAA Domain Server & Exchange Downtime - Tuesday, Nov. 18th

**OFFICE OF THE CIO - HELP DESK** *-Please delete this note after 11/19/14*

For information on scheduled downtimes, visit this web page:

<http://ciohelpdesk.nebraska.gov/User>

---

The **STN, IMSWEB, NEDS, and HIPAA domains** will have brief service disruptions **Tuesday, 11/18/14** from **5:00 PM** central time until **11:00 PM** central time for the monthly software maintenance. Server downtimes are coordinated to not cause loss of service to customers working in the mountain time zone.

Brief intermittent outages may be noticed in the following services:

Clarity

Siebel (OBIEE) (Oracle Business Intelligence Enterprise Edition, BIQuery, BIPublisher)

Kronos

SFTP and FTP transfers for internal and external destinations

HIPAA data FTP transfers

Web Application Servers

Website Hosting Servers

OCIO GWI c.Support System

Remote VPN access

RightFax

Office Communicator

STN File & Printer Server Services

Enterprise Content Management

SharePoint

Exchange Email System

IronPort (SMTP Gateway, Spam Filtering, & Securemail)

---

Please call the Help Desk for the Office of the CIO (402-471-4636) if you have questions concerning this notification.

This notice was sent to Office of the CIO personnel and all Agency IT contacts.